

2007 TSC Client Survey Results

Every year we ask our clients for feedback regarding the services we provide. We use their feedback as a tool to improve and enhance our services to them. Following are the cumulative results for 2007.

Rating of Good to Excellent	We asked our clients to rate us on the following questions:
99%	How well do you believe TSC understands your company's retirement plan needs?
99%	How comfortable are you with talking about your retirement plan needs with TSC?
99%	What level of technical knowledge do you believe TSC offers to your company?
99%	How well do you think the range of services TSC offers matches your retirement needs?
98%	How well did TSC implement solutions to meet your retirement plan needs?
99%	How well would you rate the professionalism displayed by TSC?
99%	How do you rate the TSC administration staff in regards to responsiveness, dependability and professionalism?
97%	How well does TSC keep up to date with your changing retirement plan needs?
98%	Rate the standard of communication you receive from TSC in relevance to quality.

Here's what a few of our clients are saying about their experience with TSC:

"You guys are the 'Gold Standard'!" - Phil Simonet of Paramount Real Estate Corp

"We are very pleased with the service Julie K gives us! Always on top of issues." - Debra Parks of Pavilion Surgery Center

"Ryan has always been more than helpful to me each time I have questions or concerns on our plan. He always goes that extra mile in helping me resolve issues. I have no doubt about your company's expertise in what you do." - Donnavon Eaker of Steve's Meat Market, Inc.

"You guys are wonderful. No matter what my question is there is always someone who will help or forward me to someone who can. I don't know what I'd do without your help." – Theresa Coville of Ardito, Sweeney, Stusse, Robertson and Dupuy

"Laura was extremely helpful in helping us through this year's plan!" - Dennis McGuire of Vader and Landgraf

"I appreciate Michele and how quickly she gets my profit share numbers at the end of the year. Thanks!!." - Sheldon Peterson of Ridge Point Dental Clinic

"Karen Thompson and TSC do a fantastic job each year with our plan. I wish other companies I work with made my life this easy!" - Gary Rice of Guild Art Corporation

"Melissa is absolutely fabulous and I am so grateful for her and the services she provides. Thanks so much – SO glad we switched to TSC." - Christine Monroe of Freestyle Productions, Inc